

# Daniel Stuart Young

## Personal Details

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**Date of Birth:** 29/04/1985

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## Personal Profile

My personal objective is to explore and venture forward, enabling me to achieve a broad view of everything in life. I am committed and enjoy working in environments that are challenging and forever changing. I consider myself as a flexible, dynamic and dedicated individual who always enjoys a fresh challenge. I am happy to accept responsibility and work on my own initiative. I thrive under pressure and I feel that I excel at problem solving where I take great satisfaction in sourcing the right solution. I am able to work with all personalities and enjoy working within a productive team.

My career aim is to improve productivity for others, identifying areas of processes and procedures where IT and multimedia solutions can be implemented to improve the productivity output of companies without the involvement of large costs. With an open minded approach to modern technologies I thoroughly evaluate all development opportunities thus enabling me to plan, develop and deliver solutions for future business requirements.

## Education & Qualifications

### Summary

**1<sup>st</sup> Class BSc (H) Degree**

**2A / 2B - A Levels**

**2A\* / 7A / 1B / 1C – GCSE's**

2004 - 2008

**First Class Honours BSc (H) Multimedia FT**

Nottingham Trent University / 3 Year Educational Scholarship provided by CHSA

Most recognised work: Research Project specialising in 3D Display Systems for Air Traffic Control / Approached to continue on to Masters Research Degree in this field.

2002 - 2003

**A2 Levels/AVCE**

Redborne Upper Community College

Art and Design (AVCE) [A], Product Design (A2) [A], Business (AVCE) [B], General Studies (A2) [B]

2001 - 2002

**AS Levels**

Redborne Upper Community College

General Studies [A], Product Design [B], Mathematics [D]

1998 - 2001

**GCSE's**

Redborne Upper School

Art [A], Double Science [A], English [A], English Literature [A], Geography [A], Mathematics [A], Graphics [A\*], Physical Education [A\*], Religious Education [B], Spanish [C]

## Employment & Work Experience

Jun 2008 – To Date

**System Optimiser - Carmen / IDPS Analyst / Journey Logs**

[Thomsonfly \(TUI UK\) - Full-Time](#)

As below but with the added responsibility of a team of 5 full time equivalents to manage for data entry. Have participated many business travel requirements to Germany.

Oct 2007 - Jun 2008

**Carmen / IDPS Analyst**

[Thomsonfly \(TUI UK\) - Part-Time](#)

While at University, I continued working part-time (20 Hrs / Wk) for Thomsonfly continuing in my role. Specialising in MI through Oracle SQL reporting, I have been a key player in delivering data for use in statistical analysis. Working for cleaner data through data validation and data integrity scripts, while also bug finding and improving system functionality.

Jun 2006 - Oct 2007

**Carmen Optimisation Analyst**

[Thomsonfly \(TUI UK\) - Full-Time](#)

Placement year from University with Thomsonfly, formerly Britannia Airways. Involved initially in Carmen Project; automated rostering tool. Fully trained in Sweden by Carmen (Jeppensen). Team leader role, in which I streamlined processes and functions of the system. As time developed focus turned to the integration of Carmen and IDPS. Then supported a large team of

end users, while communicating with the software developers in Germany. Full involvement of testing, bug identification and fixing, change requests and developments.

May 2004 - Sep 2004

**Assistant Crew Planner**

[Britannia Airways Limited \(TUI\) - Full-Time](#)

Returned to Britannia to work in similar role, with more focus on statistical analysis and planning.

Feb 2004 - May 2004

**PADI Divemaster Traineeship**

[Pro-Dive, Sydney, Australia - Full-Time](#)

As part of a gap year between college and university, undertook a professional scuba diving traineeship to become a PADI Divemaster. Extensive training followed by work experience for the Pro-Dive, before using the qualification around various parts of Australia.

Sep 2003 - Feb 2004

**Assistant Crew Planner**

[Britannia Airways Limited \(TUI\) - Full-Time](#)

Working for the UK's no. 1 holiday airline, rostering cabin crew flights and training duties. Operating to tight deadlines and working by strict rules and regulations. Role was completely computer based on a bespoke system IOS which was then converted to another platform IDPS.

Oct 2001 - Aug 2003

**Telemarketing Canvasser**

[Telefocus, Flitwick, Bedfordshire - Part-Time](#)

Working for a very busy and successful telemarketing business, selling numerous different products over the phone while having continual high levels of customer service. Emphasis of working in teams with team leaders shadowing who monitored for review and development.

May 2001 - Sep 2001

**Kitchen Assistant**

[Menzies Hotels - Part-Time](#)

Assisted the pastry chef with preparation of desserts along with general food preparation.

Jun 2000 - Jun 2000

**Student Work Experience**

[Britannia Airways - Full-Time](#)

During a two week period I was placed in different departments within operations at Britannia. This involved being placed in varying roles. Tasks included data input, and administration tasks.

**Skills**

**Adobe Creative Software**

Comprehensive understanding of Photoshop, Dreamweaver, Premiere, After Effects, and other main multimedia software's.

**Databases**

Deep understanding of Oracle SQL and MySQL, and user integration through VBA or PHP.

**Microsoft Office**

Office 97-2007. Thorough understanding of office suite, detailed data analysis including macros and VBA coding.

**Networks**

Good understating of server-side / client side networking applications, including VPN, Citrix, oracle applications.

**Operating Systems**

Windows 2000, XP / Ubuntu Linux

**Web Languages**

HTML, CSS, PHP, JavaScript, ActionScript, MySQL, Oracle SQL

**My Website**

Synchronize Solutions - <http://www.synchronize.co.uk> (Portfolio of Work)

**Interests & Activities**

Aviation / Scuba Diving / Surfing / Sport and Fitness / Technology / Travelling

**Training Courses**

**PADI Professional Divemaster Traineeship**

Date Completed: 01 March 2004

**Additional Information**

Single

Full clean driving licence

Non-smoker / In Excellent Health